**Giuseppe Brooks**

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**Profile Summary**

* 5+ years of experience in the field of Software Quality Assurance and testing with diversified technical knowledge in Software principles, system analysis, design, development, writing technical documentation, QA Procedures and methodologies in Banking, Insurance and investment management domain.
* Hands on experience in creating and maintaining detailed deliverables throughout Software Testing Life Cycle within Agile and Waterfall models, including Test plan, Test Scenarios, Test Cases and RTMs.
* Experienced in developing Test Plans, Test Strategy, Test Cases, Test Data requirements and Traceability Matrix from business, functional requirements, UX and technical designs.
* Extensive experience in Functional Testing, Integration Testing, Regression Testing, Sanity/Smoke Testing, GUI, Ad-hoc testing, Exploratory testing and Backend Testing in multi-tier web applications.
* Experienced in analyzing Business Requirements Document (BRD) and Functional Requirements Documents (FRD) to establish test plans and test cases.
* Experienced in managing agile project by creating story/defect, assigning task & tracking defect using Jira and quality center.
* Basic Knowledge on cross browser compatibility testing on different browser version (IE, Firefox, Safari and Chrome) across various platforms using Saucelab, browserstack, ghostlab.
* Worked in Agile methodology, familiar with agile concepts like scrum, sprint planning, retro/demo, burn down charts etc.
* Knowledge in Back-End database testing to ensure data integrity to meet user requirements by writing SQL queries.
* Created detailed QA documentation including QA reports and actively participated in project status meetings.
* Extensive experience in working with end users, developers, QA managers and management in fast-paced, deadline-driven, high-pressure and critical support environments.
* Working knowledge of creating different types of test reports through Quality Center such as Test Execution Status/Summary, Defect Status/Summary, Defect Injection rate.
* Demonstrated ability for problem solving, task management, leadership & organizational effectiveness, built strong communications, and coordination skills during work life.
* Great analytical and methodical skills in solving challenging issues during project life cycle and have track record in delivering results before deadlines.

**Technical Skills**

Project Management/QA Tools: Jira, QC/ALM, TFS, Apache J-Meter, Selenium, Test Rail, MTM, Postman

Methodologies: Waterfall, Agile-Scrum/Kanban

Mobile Testing/Cross Browser: IE, Chrome, Safari, Microsoft Edge, Firefox, Android, IOS, Blackberry, Windows, Saucelab, browserstack, ghostlab

**Work Experience**

Manual Tester

Bank of America – Chicago, IL

March 2018 – Present

Environment/Methodology: Agile

**Roles and Responsibilities**

* Formulated detailed Test Plan, Test Cases and Testing Procedures, which included Test Cases/Scripts, capturing Test Results and capturing and resolving Test Anomalies.
* Performed configuration/ compatibility and user interface testing manually.
* Hands on experience with designing and writing training manual templates, project planning and writing technical documents.
* Actively working with all Agile Development and Scrum process throughout the entire project.
* Identified, analyzed, and documented defects, errors, and inconsistencies in the application using Jira.
* Exported Manual test cases into Jira and maintained the same in the Test Plan module
* Performed test case assignments in Test Lab modules of Jira
* Conducted GUI/Usability Testing and Black Box Testing according to specifications.
* Managing and verifying the Change Requests in Jira and assigning them to the respective Dev team member.
* Created test cases manually to perform different types of testing such as smoke, functional, regression, system integration, exploratory testing and Backend testing
* Performed negative & positive testing manually.
* Participating in User Acceptance Testing (UAT), coordinated and supported the end users during testing.
* Involved in planning and execution of test cases in selenium.
* Work with QA members, QA managers, and software developers to troubleshoot test failures in the various test environments.

**QA Analyst**

State farm – Bloomington, IL

January 2016 – February 2018

Environment/Methodology: Agile

**Roles and Responsibilities**

* Worked closely with Business Analysts to review Business Requirements & Functional Specifications and documented Test Scenarios & Test Cases.
* Performed Smoke, Functional, Regression, GUI, and backend testing.
* Managed Defect Tracking Life Cycle by identifying, reporting and tracking bugs, by using HP Quality Center.
* Attended periodic meetings, teleconferences and led discussions on problem resolution.
* Participated in Daily Agile Scrum "Stand-up", Sprint Planning and Retrospective Sessions and update the team on status of upcoming User Stories in HP quality center.
* Involved in mobile App testing (IOS and Android) and tested the application under different networks and Internet speeds including on 3G, 4G/LTE and Wi-Fi.
* Detecting defect and effectively communicating to the developers using HP quality center.
* Perform manual Device Testing with various Cell phone devices.
* Performed Back-End Testing using SQL queries to validate the data and test the data at various levels.

**QA Analyst**

Fidelity Investments – Chicago, IL

November 2013 – December 2015

Environment/Methodology: Waterfall

**Roles and Responsibilities**

* Participated in Story sizing sessions to understand change in Business functionality and its impact for effort estimation.
* Involved in Test Requirement gathering and Analysis using Technical/Functional Specification Documents.
* Coordinating system test activities and necessities with business, development & pre-production groups
* Responsible for preparation of Functional conditions and reviews of all the QA related documentation prepared by team.
* Responsible for Defect Tracking/monitoring, Defect Reporting and Defect Consolidation using TFS.
* Performed Regression testing of the application when new objects are added to the application.
* Preparation of Test Strategy, Test plan, Sign-off and other QA related documents.